



## LYNC MONITORING AND REPORTING

Keep your business communication up and running. Uniscope empowers your organization by delivering the critical information you need to **manage Lync proactively and avoid costly downtime**. Uniscope is a unique Lync management tool that combines Lync monitoring and reporting in a single dashboard. The platform was developed by Lync Architects with **real world experience** of managing and troubleshooting numerous enterprise messaging environments.

Uniscope **proactively tests** the core components of a Lync deployment including Front End, Web Conferencing, Mediation servers, end user connectivity, PSTN access and address book downloads.

Make your job easier with Uniscope Lync Monitoring and Reporting in a concise, easy-to-use solution. And that is truly our goal: **Making your job as a Lync Administrator easier.**

### KEY BENEFITS:

#### IMPROVE SYSTEM UPTIME

- Real-time monitoring of all key Lync components
  - Including: Front End, Web Conferencing, Mediation servers, end user connectivity, PSTN access and address book downloads.
- Set individual server thresholds
- Quickly identify issues before they become outages

#### TRACK USAGE

- Gain insight into which Lync features are being used the most in your organization
- Create reports to show the usage and use it to plan for future IT needs

#### SIMPLICITY AND VALUE

- Deploy Uniscope in 30 minutes and gain immediate visibility
- Small footprint

#### REDUCE SUPPORT COSTS

- Simple to use dashboard that displays all vital components of Lync
- Receive custom automatic alerts
- Optimize the performance and availability of your Lync Server
- Leverage the built-in Knowledge Base to solve complex problems

### SYSTEM REQUIREMENTS:

**Microsoft Lync Server:**  
2010, 2013

**Windows Server:**  
2008 through 2012 R2

**Resources:**  
Disk Space 500 MB  
Memory 4 GB

Additional Software:	
Microsoft .NET Framework	2.0 or later
IIS	7.5 or later
SQL Server optional	2005, 2008, 2012
Internet Explorer	8.0 or greater



Microsoft Partner  
Silver Independent Software Vendor

## MONITORING OVERVIEW

Go beyond generic monitoring. Uniscope delivers comprehensive monitoring on all the key components in your environment.

GLOBAL SETTINGS	INTERNAL SERVICES	VOICE	NETWORK
<ul style="list-style-type: none"> <li>Simple URL's verification</li> <li>Central management database status</li> <li>Central management server status</li> </ul>	<ul style="list-style-type: none"> <li>Front End monitoring:                             <ul style="list-style-type: none"> <li>Pool Status</li> <li>Event log</li> <li>Performance counters</li> </ul> </li> <li>Instant messaging and address book download functionality validation</li> <li>User authentication validation</li> <li>Backend database status</li> </ul>	<ul style="list-style-type: none"> <li>Gateway connectivity validation</li> <li>Mediation most critical event monitoring and alerting</li> <li>Inbound peer to peer call test</li> <li>Outbound call test of additional services</li> <li>Dialin Conferencing verification</li> </ul>	<ul style="list-style-type: none"> <li>Internal DNS record verification</li> <li>Active directory connectivity validation</li> <li>Lync certificates monitoring and alerting</li> <li>Internal Lync server port status verification</li> <li>Audio Video Conference Monitoring</li> </ul>

## REPORTING OVERVIEW

Uniscope contains over 60 of the most commonly-requested reports, plus the ability to customize the built-in reports or create new ones.

USER ACTIVITY REPORTS	CONFERENCING REPORTS	GENERAL REPORTS	VOICE REPORTS	SERVER REPORTS
<ul style="list-style-type: none"> <li>IM Activity</li> <li>Top 20 IM and Voice Users</li> <li>Voice, Video and File Transfer Activity</li> <li>User Activity by Modality</li> </ul>	<ul style="list-style-type: none"> <li>Conference Activity</li> <li>Dial-In Conference</li> <li>Conference Status</li> <li>Top 20 Conferencing Users</li> </ul>	<ul style="list-style-type: none"> <li>User Registration</li> <li>Lync Users</li> <li>Failures</li> <li>Unassigned Numbers</li> </ul>	<ul style="list-style-type: none"> <li>Call Detail and Gateway</li> <li>Media Quality</li> <li>Device</li> <li>Failed Calls</li> <li>Lync Voice Routes</li> </ul>	<ul style="list-style-type: none"> <li>Session Distribution</li> <li>Server Performance</li> <li>Lync Infrastructure</li> </ul>

### OUR LOYAL CUSTOMERS

Trusted by customers in over 50 countries.



### ABOUT ENOW INC.

ENow is a Microsoft Silver ISV focused on building software tools that simplify the job of IT administrators. Our innovative systems management software provides robust monitoring and reporting features for all key components of the Microsoft infrastructure, including Exchange, Active Directory, SharePoint and Lync – all delivered in our award winning personalized dashboards.