Mailscape ✉

For Exchange Online

EXCHANGE ONLINE MONITORING AND REPORTING

Many organizations are choosing to use a mix of on-premise Microsoft Exchange and Office 365 to meet their staff's messaging needs. **Hybrid deployments often have several moving parts that need to be monitored** in order to ensure reliable messaging and calendaring services. Gaining **visibility into the cloud** is a challenge with limited reporting tools available.

With email being one of the most mission-critical tools for any organization today, how do you ensure that **this vital business communication stays up and running**? How do you demonstrate to senior management that additional resources are needed to **meet growing demand** or that **service levels are being met**?

THE ANSWER IS SIMPLE

Mailscape for Exchange Online is a unique and innovate systems management tool that combines all the key elements for **Exchange Online monitoring and reporting, delivered in a single easy-to-use dashboard**. It is a component of the award-winning ENow Management System that is utilized in over 50 countries around the world by customers such as Facebook, DirecTV, Wendy's and the New York Stock Exchange.

KEY BENEFITS

TRACK CLOUD ADOPTION & USAGE

- Report on license, service and cloud adoption rates
- Determine what types of mobile devices are being utilized
- Obtain info for Security and Compliance reports

REDUCE SUPPORT COSTS

- Intuitive and easy to use award-winning dashboards that display all vital components of a hybrid infrastructure
- Enables Administrators to quickly identify issues before they become outages
- Leverage built-in Knowledge Base to solve complex problems

IMPROVE SYSTEM UPTIME

- Real-time monitoring of all key components of Exchange Online and Hybrid environments including Exchange, AD FS, DIRsync and key networking components
- Set individual thresholds and email alerts

SYSTEM REQUIREMENTS:

Operating System:
Windows Server: 2008 – 2012 R2

Microsoft Exchange Online:
A dedicated online account is required

Resources:
Disk Space 500 MB

Additional Software:

Microsoft .NET Framework	4.0 or later
IIS	7.5 or later
SQL Server	2005 – 2012
Internet Explorer	8.0 or greater
Microsoft Online Services Sign-In Assistant	
Microsoft Online Services Module for Windows PowerShell	

E ⬛ Exchange

Microsoft Partner
Silver Independent Software Vendor

OUR LOYAL CUSTOMERS

Trusted by customers in over 50 countries.

facebook   USC   TARGET   Wendy's   DIRECTV   kmart

MONITORING OVERVIEW

Open up the hood on your hybrid deployment....Go beyond the generic monitoring. Mailscape for Exchange Online delivers comprehensive monitoring on all the key components in your environment:

NETWORK	DIRECTORY	MAIL CLIENTS	MOBILE	CONFIGURATION
POD connection test	DirSync functionality test	Outlook Anywhere response test	ActiveSync end point verification	Admin Portal sign on test
ADFS and DirSync port verification	Password Sync Monitoring	OWA verification	Mobile device time sync alert	PowerShell availability test
Intermediate Network monitoring	AD FS functionality test (single sign on)	POP functionality test	Autodiscover verification	Subscription plan & license alert
POP, IMAP & Autodiscover verification	AD FS & DirSync OS monitoring	IMAP functionality test		Certification alert
		Mail Delivery Tests		

REPORTING OVERVIEW

Mailscape for Exchange Online contains over 30 of the most commonly requested reports and gives you the ability to customize reports or create new ones.

MAILBOX	PERMISSION	MOBILE	ACCOUNT
Mailbox statistics	Mailbox audit	ActiveSync device statistics	User last logon
Mailbox folder statistics	Recipient permission	User by device model	Tenant SKU & license usage
Top 20 mailboxes by size	Send on behalf permission	Users by OS version	Unlicensed users
Mailbox quota	Mailbox permission	Device ID & last sync time	Resource mailbox
Top senders & receivers	Mailbox access	ActiveSync org settings	Stale mailboxes

ABOUT ENOW INC.

ENow is a Microsoft Silver ISV focused on building software tools that simplify the job of IT administrators. Our innovative systems management software provides robust monitoring and reporting features for all key components of the Microsoft infrastructure, including Exchange, Active Directory, SharePoint and Lync – all delivered in our award winning personalized dashboards.

ENow Admin life, simplified.